SAFE & RESPECTFUL ENVIRONMENTS

Our Expectations for Students, Staff and Families



- Appreciate the dignity of everyone
- Show patience & understanding Demonstrate respect verbally
- and in writing Be considerate of thoughts,
- feelings & ideas



- Let go of your own opinions & focus on the perspective of
- Take time to see things from the other person's point of



- Be open, honest and transparent
- Hold conversations & written communication in confidence, whenever possible



- Be open-minded
- Consider both the facts
- Ask questions & seek clarification
- Avoid assumptions.



- Understand how others are thinking or feeling
- Seek a deeper understanding
- If possible, move the conversation away from right & wrong.







The SMCDSB has a policy to provide guidance to students, staff and families when Responding to Issues and Concerns - PGCE-08. The first step in our resolution process is to address the issue with the person(s) closest to the issue.

Please note: staff is not obligated to respond or work towards resolving an issue if: they feel threatened or harassed; offensive or hateful language is used; they are personally berated or insulted; what is being asked cannot realistically or reasonably be achieved.